D.C STYLE

# Terms of Service

The agreement between you and D.C Style when you use dcstyle.info, create an account or buy an add-on.

**Effective** September 27, 2026 **Last updated** September 27, 2026

These terms of service are the agreement between you and D.C Style when you use dcstyle.info, create an account or buy an add-on. We've kept them as plain as we can, but they are still a contract, so please read them before you buy.

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## 1 Who we are

D.C Style makes add-ons for XenForo forum software and sells them on dcstyle.info. We sell only our own add-ons: there are no other sellers here. We are based in Vietnam, at Hanoi, Vietnam. You can reach us at contact@dcstyle.info.

XenForo is a trademark of XenForo Limited. We are independent, and not connected with or endorsed by XenForo Limited. To use our add-ons, you need your own XenForo license.

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## 2 How these terms fit together

These terms cover the website, your account and your orders. Four other pages form part of them:

- The License Agreement says what you may do with an add-on.
- The Refund Policy says when you can get your money back.
- The Privacy Policy and the Cookie Policy explain how we handle your data.

If a product page gives an add-on its own terms, such as an open-source license, those terms apply to that add-on.

## 3 Your account

- You need an account to buy, to download premium add-ons and to open support tickets. Free add-ons download without one.
- You must be at least 16 to create an account. To buy, you must be an adult where you live, or have a parent's or guardian's permission.
- Give us accurate details, and keep your email address up to date. Your license keys and receipts go there.
- Keep your password to yourself. You are responsible for what happens in your account, so tell us straight away if someone else has used it.
- Accounts that never confirm their email address and never buy anything are deleted after 7 days.
- You can delete your account at any time from your profile. The Privacy Policy explains what happens to your data.

## 4 Buying an add-on

### Prices and taxes

Prices are in US dollars and shown on each product page. The total at checkout is what you pay. If tax applies to your order, checkout shows it before you pay. We may change prices and offers, but never for an order you've already placed.

### Your order

Your order is complete when your payment is confirmed. We then email your license key and invoice, and the add-on appears in My Licenses. If your total changes while you're at checkout, for example because a sale ends, we show you the new total before you pay.

### Paying

**PayPal**

You approve the payment on PayPal's site.

**Crypto**

We accept USDT, USDC or BNB on BNB Smart Chain (BEP-20) only. Send the exact amount shown, to the address shown, before the countdown ends. Then paste your transaction hash, and your order completes once the network confirms the payment.

**Card**

When card payment is offered, Lemon Squeezy sells that order to you as merchant of record and adds any sales tax or VAT. Its terms also apply to that order.

Crypto payments can't be reversed, so check the network and the amount before you send. Tokens sent on another network, such as Ethereum or Tron, can't reach us and are lost. If you send less than the amount shown, your order won't complete: open a ticket and we'll help. If you send more, open a ticket and we'll return the difference.

We never charge you automatically. Every payment is one you start yourself.

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## 5 Updates, renewals and extras

A premium add-on is a one-time purchase. Its price includes a period of updates and support, usually 12 months, which the product page shows before you buy. When the period ends, the add-on keeps working and you keep every version released during it.

Renewing adds another update period, and it is always optional. If you renew before your period ends, the new period starts when the old one would have ended. If it has already ended, the new period starts on the day you renew. A discount for renewing early applies when your license page shows one.

In your cart you can also add:

**24 months of updates**

The update period of a 12-month add-on becomes 24 months.

**Installation**

We open a ticket when you pay, and install the add-on within one business day of getting your forum's access details. We install it and check that it runs. Setting it up for your forum, and fixing problems in your server or other add-ons, aren't included. Please back up your forum first.

**Priority support**

For 12 months, your tickets go to the front of the queue. We aim to reply within 4 hours during support hours. That is a target, not a guarantee.

## 6 Your right to cancel

In the European Union and the United Kingdom, you normally have 14 days to cancel an online purchase. For digital content, that right ends once your download is available, if you asked for it straight away. At checkout, you ask for immediate access and confirm that you understand this. You still have the refunds in our Refund Policy, and your legal rights if an add-on is faulty.

Installation is a service, not digital content. If you cancel it before we start work, you get its price back in full.

## 7 Support

We give support through support tickets, in English, Mon-Fri, 8am-5pm ICT. We usually reply within 1 business day. Support is included with a premium add-on during its update period, and we help with free add-ons when we can.

Support covers installing and configuring our add-ons, and fixing faults in them. It doesn't cover custom changes, problems in other developers' add-ons or styles, or managing your server. If a problem is outside our add-on, we'll say so and point you in the right direction where we can.

## 8 What you post on the site

Reviews, product questions and ticket messages you write stay yours. When you post a review or a question, you let us show it on the site under your username, or your first

name and last initial. You also let us quote it when we describe our add-ons.

Keep it honest and on topic. Don't post other people's personal data, insults, spam or anything illegal. We may remove personal data from a post, and hide or delete posts that break these rules.

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## 9 Using the site fairly

Please don't:

- Share your account or license keys, or publish our add-ons' files.
- Try to get around a license check, a download limit or a payment.
- Scrape the site, or overload it with automated requests.
- Test or attack the site's security, or try to get into other people's accounts.
- Create accounts automatically, or to send spam.
- Open a payment dispute for an order you received and kept, instead of asking us for a refund.

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## 10 Suspending or closing an account

If you seriously or repeatedly break these terms or the License Agreement, we may suspend or revoke your licenses, hide what you posted, or close your account. We'll tell you why, unless the law or a security risk stops us. If you think we got it wrong, reply and we'll look again.

While a payment dispute or chargeback is open, we may suspend the licenses from that order.

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## 11 Our add-ons and your forum

We test each release on the XenForo versions its product page lists. But every forum is different: other add-ons, styles and server settings can change how an add-on behaves. We can't promise that an add-on works with every other add-on or style, or that it has no bugs at all. Always back up your forum before you install or update anything.

Apart from what these terms and the law say, the site and the add-ons are provided "as is". This doesn't reduce your rights as a consumer.

## 12 Limits on our liability

We aren't liable for lost profits, revenue, data or goodwill, or for any indirect loss. For any claim, our total liability to you is limited to what you paid us in the 12 months before the claim, or US$50 if that is more.

Nothing in these terms limits liability that the law doesn't allow us to limit. That includes liability for fraud, for death or injury caused by negligence, and your rights as a consumer where you live.

## 13 Changes to these terms

We may update these terms, for example when we add a payment method or the law changes. We'll post the new version here with its effective date. If a change matters to account holders, we'll email you before it takes effect. Each order stays under the terms in force when you placed it.

## 14 Law and disputes

These terms are governed by the laws of Vietnam. If something goes wrong, please contact us first, because most problems are solved in a ticket. If we can't agree, the dispute goes to the competent courts of Vietnam. As a consumer, you also keep the protection of the laws of the country where you live, and you can bring a claim there.

### 15 · Contact us

Email contact@dcstyle.info, open a support ticket or use our contact page. Our address is Hanoi, Vietnam.